Calendar No. 121

103d CONGRESS S. 568

[Report No. 103-80]

A BILL

To strengthen the authority of the Federal Trade Commission regarding fraud committed in connection with sales made with a telephone, and for other purposes.

June 29 (legislative day, June 22), 1993 Reported with an amendment

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103D CONGRESS 1ST SESSION

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[Report No. 103-80]

IN THE SENATE OF THE UNITED STATES

MARCH 11 (legislative day, MARCH 3), 1993

Mr. Bryan (for himself, Mr. McCain, Mr. Gorton, Mr. Burns, Mr. Dorgan, and Mr. Bingaman) introduced the following bill; which was read twice and referred to the Committee on Commerce, Science, and Transportation

June 29 (legislative day, June 22), 1993
Reported by Mr. Hollings with an amendment
[Strike out all after the enacting clause and insert the part printed in italic]

A BILL

To strengthen the authority of the Federal Trade Commission regarding fraud committed in connection with sales made with a telephone, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SHORT TITLE
- 4 Section 1. This Act may be cited as the
- 5 "Telemarketing and Consumer Fraud and Abuse Preven-
- 6 tion Act".

| 1 | DEFINITIONS |
|----|---|
| 2 | SEC. 2. As used in this Act, the term— |
| 3 | (1) "attorney general" means the chief legal of- |
| 4 | ficer of a State; |
| 5 | (2) "Commission" means the Federal Trade |
| 6 | Commission; |
| 7 | (3) "State" means any State of the United |
| 8 | States, the District of Columbia, Puerto Rico, the |
| 9 | Northern Mariana Islands, and any territory or pos- |
| 10 | session of the United States; |
| 11 | (4) "telemarketing" means a plan, program, or |
| 12 | campaign which is conducted to induce purchases of |
| 13 | goods or services by significant use of one or more |
| 14 | telephones and which has involved interstate tele- |
| 15 | phone calls; the term does not include other use of |
| 16 | a telephone in connection with business or personal |
| 17 | transactions, nor does the term include the solicita- |
| 18 | tion of sales through the mailing of a catalog |
| 19 | which— |
| 20 | (A) contains a written description or illus- |
| 21 | tration of the goods or services offered for sale |
| 22 | (B) includes the business address of the |
| 23 | seller; |
| 24 | (C) includes multiple pages of written ma- |
| 25 | terial or illustrations: |

| | <u> </u> |
|----|---|
| 1 | (D) is issued not less frequently than once |
| 2 | a year; and |
| 3 | (E) is at least the third catalog satisfying |
| 4 | the requirements of subparagraphs (A) through |
| 5 | (D) that has been issued by the seller within |
| 6 | the last five years, |
| 7 | where the seller does not place calls to customers |
| 8 | but only receives calls initiated by customers in re- |
| 9 | sponse to the catalog and during those calls takes |
| 10 | orders only without further solicitation; and |
| 11 | (5) "credit card laundering" means |
| 12 | (A) the act or practice by a person en- |
| 13 | gaged in telemarketing (other than an act or |
| 14 | practice permitted in a valid agreement with a |
| 15 | member of a credit card system or the mem- |
| 16 | ber's agent) of transferring to another person |
| 17 | to be presented to a member of a credit card |
| 18 | system or the member's agent, for payment, one |
| 19 | or more evidences or records of transactions in- |
| 20 | volving goods or services offered by |
| 21 | telemarketing and paid for by credit card; |
| 22 | (B) the act or practice by a person acting |
| 23 | on behalf of a person engaged in telemarketing |
| 24 | (other than an act or practice permitted in a |

valid agreement with a member of a credit card

system or the member's agent) of causing or arranging for a third person to present to a member of a credit card system or the member's agent, for payment, one or more evidences or records of transactions involving goods or services offered by telemarketing and paid for by credit card;

(C) the act or practice by a person (other than an act or practice permitted in a valid agreement with a member of a credit card system or the member's agent) of knowingly presenting to a member of a credit card system or the member's agent, for payment, one or more evidences or records received from another person of transactions involving goods or services offered by telemarketing and paid for by credit card; or

(D) such other acts or practices defined in the rules of the Commission as credit card laundering.

21 TELEMARKETING RULES

SEC. 3. (a) RULES ON TELEMARKETING ACTIVI-23 TIES. The Commission shall prescribe rules regarding 24 telemarketing activities. In prescribing such rules, the 25 Commission shall consider the inclusion of—

- 1 (1) a requirement that goods or services offered
 2 by telemarketing be shipped or provided within a
 3 specified period and that if the goods or services are
 4 not shipped or provided within such period a refund
 5 be required;
 - (2) where practicable, authority for a person who orders a good or service through telemarketing to cancel the order within a specified period;
 - (3) restrictions on the hours of the day when unsolicited telephone calls can be made to consumers;
 - (4) a prohibition of telemarketing generated by computers on equipment that does not permit the individual called to terminate the telephone call; and
 - (5) recordkeeping requirements.
- 16 (b) PROHIBITION OF FRAUDULENT TELEMARKETING
 17 ACTS OR PRACTICES.—The Commission also shall pre18 scribe rules prohibiting fraudulent telemarketing acts or
 19 practices and shall include in such rules a definition of
 20 the term "fraudulent telemarketing acts or practices",
 21 which may include activities of entities or individuals that
 22 assist or facilitate fraudulent telemarketing. Credit card
 23 laundering shall be a fraudulent telemarketing act or prac24 tice.

- 1 (c) DEADLINE; ADMINISTRATIVE PROCEDURE.—The
- 2 Commission shall prescribe the rules under subsections (a)
- 3 and (b) of this section within 180 days after the date of
- 4 enactment of this Act. Such rules shall be prescribed in
- 5 accordance with section 553 of title 5, United States Code.
- 6 (d) Treatment of Rule Violations.—Any viola-
- 7 tion of any rule prescribed under subsection (a) or (b) of
- 8 this section shall be treated as a violation of a trade regu-
- 9 lation rule promulgated under section 18 of the Federal
- 10 Trade Commission Act (15 U.S.C. 57a) regarding unfair
- 11 or deceptive acts or practices (subject to any remedy or
- 12 penalty applicable to any violation thereof).
- 13 (e) EFFECT OF STATE LAW.—The rules promulgated
- 14 under this section shall not be construed as preempting
- 15 State law.
- 16 ACTIONS BY STATE ATTORNEYS GENERAL
- 17 Sec. 4. (a) Authority of States. Whenever the
- 18 attorney general of any State has reason to believe that
- 19 the interests of the residents of that State have been or
- 20 are being threatened or adversely affected because any
- 21 person has engaged or is engaging in a pattern or practice
- 22 of telemarketing which violates any rule, regulation, or
- 23 order of the Commission under this Act, the State may
- 24 bring a civil action on behalf of its residents to enjoin such
- 25 telemarketing, to enforce compliance with any rule, regula-
- 26 tion, or order of the Commission under this Act, to obtain

- 1 damages on behalf of their residents, or to obtain such
- 2 further and other relief as the court may deem appro-
- 3 priate.
- 4 (b) Court Jurisdiction.—The district courts of the
- 5 United States, the United States courts of any territory,
- 6 and the District Court of the United States for the Dis-
- 7 trict of Columbia shall have exclusive jurisdiction over all
- 8 civil actions brought under this section to enforce any li-
- 9 ability or duty created by any rule, regulation, or order
- 10 of the Commission under this Act, or to obtain damages
- 11 or other relief with respect thereto. Upon proper applica-
- 12 tion, such courts shall also have jurisdiction to issue writs
- 13 of mandamus, or orders affording like relief, commanding
- 14 the defendant to comply with the provisions of any rule,
- 15 regulation, or order of the Commission under this Act, in-
- 16 cluding the requirements that the defendant take such ac-
- 17 tion as is necessary to remove the danger of violation of
- 18 any such rule, regulation, or order. Upon a proper show-
- 19 ing, a permanent or temporary injunction or restraining
- 20 order shall be granted without bond.
- 21 (c) RIGHTS OF COMMISSION.—The State shall serve
- 22 prior written notice of any such civil action upon the Com-
- 23 mission and provide the Commission with a copy of its
- 24 complaint, except in any case where such prior notice is
- 25 not feasible, in which case the State shall serve such notice

- 1 immediately upon instituting such action. The Commis-
- 2 sion shall have the right (1) to intervene in the action,
- 3 (2) upon so intervening, to be heard on all matters arising
- 4 therein, and (3) to file petitions for appeal.
- 5 (d) VENUE; SERVICE OF PROCESS.—Any civil action
- 6 brought under this section in a district court of the United
- 7 States may be brought in the district wherein the defend-
- 8 ant is found or is an inhabitant or transacts business or
- 9 wherever venue is proper under section 1391 of title 28,
- 10 United States Code, and process in such cases may be
- 11 served in any district in which the defendant is an inhab-
- 12 itant or wherever the defendant may be found.
- 13 (e) Effect on State Powers of Attorneys
- 14 GENERAL. For purposes of bringing any civil action
- 15 under this section, nothing in this Act shall prevent the
- 16 attorney general from exercising the powers conferred on
- 17 the attorney general by the laws of such State to conduct
- 18 investigations or to administer oaths or affirmations or to
- 19 compel the attendance of witnesses or the production of
- 20 documentary and other evidence.
- 21 (f) Effect on Actions Under State Statute.—
- 22 Nothing contained in this section shall prohibit an author-
- 23 ized State official from proceeding in State court on the
- 24 basis of an alleged violation of any general civil or criminal
- 25 statute of such State.

| 1 | (g) CIVIL ACTION BY COMMISSION. Whenever the |
|----|---|
| 2 | Commission has instituted a civil action for violation of |
| 3 | any rule prescribed under this Act, no State may, during |
| 4 | the pendency of such action instituted by the Commission, |
| 5 | subsequently institute a civil action against any defendant |
| 6 | named in the Commission's complaint for violation of any |
| 7 | rule as alleged in the Commission's complaint. |
| 8 | ACTIONS BROUGHT BY PRIVATE PERSONS |
| 9 | Sec. 5. (a) Definition.—As used in this section, the |
| 10 | term "person adversely affected by telemarketing" |
| 11 | means— |
| 12 | (1) any person who has incurred loss or damage |
| 13 | in connection with telemarketing and who actually |
| 14 | purchased goods or services through telemarketing, |
| 15 | or paid or is obligated to pay for goods or services |
| 16 | purchased through telemarketing; |
| 17 | (2) any financial institution that has incurred |
| 18 | loss or damage in connection with telemarketing; or |
| 19 | (3) any member organization comprised of fi- |
| 20 | nancial institution members, or any parent organiza- |
| 21 | tion of such member organization, if one or more of |
| 22 | the financial institution members is eligible to bring |
| 23 | a civil action under this subsection. |
| 24 | Such term does not include a governmental entity |

- (b) PRIVATE RIGHT OF ACTION.—(1) Any person ad-25 26 versely affected by any pattern or practice of

- 1 telemarketing which violates any rule, regulation, or order
- 2 of the Commission under this Act may, within three years
- 3 after discovery of the violation, bring a civil action against
- 4 a person who has engaged or is engaging in such pattern
- 5 or practice of telemarketing if the amount in controversy
- 6 exceeds the sum or value of \$50,000 in actual damages
- 7 for each person adversely affected by such telemarketing.
- 8 Such an action may be brought to enjoin such
- 9 telemarketing, to enforce compliance with any rule, regula-
- 10 tion, or order of the Commission under this Act, to obtain
- 11 damages, or to obtain such further and other relief as the
- 12 court may deem appropriate.
- 13 (2) The district courts of the United States, the Unit-
- 14 ed States courts of any territory, and the District Court
- 15 of the United States for the District of Columbia shall
- 16 have exclusive jurisdiction over all civil actions brought
- 17 under this section to enforce any liability or duty created
- 18 by any rule, regulation, or order of the Commission under
- 19 this Act, or to obtain damages or other relief with respect
- 20 thereto. Upon proper application, such courts shall also
- 21 have jurisdiction to issue writs of mandamus, or orders
- 22 affording like relief, commanding the defendant to comply
- 23 with the provisions of any rule, regulation, or order of the
- 24 Commission under this Act, including the requirement
- 25 that the defendant take such action as is necessary to re-

- 1 move the danger of violation or of any such rule, regula-
- 2 tion, or order. Upon a proper showing, a permanent or
- 3 temporary injunction or restraining order shall be granted
- 4 without bond.
- 5 (3) The plaintiff shall serve prior written notice of
- 5 the action upon the Commission and provide the Commis-
- 7 sion with a copy of its complaint, except in any case where
- 8 such prior notice is not feasible, in which case the person
- 9 shall serve such notice immediately upon instituting such
- 10 action. The Commission shall have the right (A) to inter-
- 11 vene in the action, (B) upon so intervening, to be heard
- 12 on all matters arising therein, and (C) to file petitions for
- 13 appeal.
- 14 (4) Whenever the Commission has instituted a civil
- 15 action for violation of any rule prescribed under this Act,
- 16 no person may, during the pendency of such action insti-
- 17 tuted by the Commission, subsequently institute a civil ac-
- 18 tion against any defendant named in the Commission's
- 19 complaint for violation of any rule as alleged in the Com-
- 20 mission's complaint.
- 21 (5) Any civil action brought under this section in a
- 22 district court of the United States may be brought in the
- 23 district wherein the defendant is found or is an inhabitant
- 24 or transacts business or wherever venue is proper under
- 25 section 1391 of title 28, United States Code, and process

- 1 in such cases may be served in any district in which the
- 2 defendant is an inhabitant or wherever the defendant may
- 3 be found.
- 4 (c) AWARD OF COSTS AND FEES.—The court, in is-
- 5 suing any final order in any action brought under sub-
- 6 section (b), may award costs of suit and reasonable fees
- 7 for attorneys and expert witnesses to the prevailing party.
- 8 (d) RIGHTS UNDER STATUTE OR COMMON LAW.—
- 9 Nothing in this section shall restrict any right which any
- 10 person may have under any statute or common law.
- 11 VENUE
- 12 SEC. 6. Subsections (a) and (b) of section 13 of the
- 13 Federal Trade Commission Act (15 U.S.C. 53) are each
- 14 amended by adding at the end thereof the following:
- 15 "Whenever it appears to the court that the interests of
- 16 justice require that any other person, partnership, or cor-
- 17 poration should be a party in such suit, the court may
- 18 cause such person, partnership, or corporation to be sum-
- 19 moned without regard to whether they reside or transact
- 20 business in the district in which the suit is brought, and
- 21 to that end process may be served wherever the person,
- 22 partnership, or corporation may be found.".
- 23 SUBPOENA
- 24 Sec. 7. (a) Physical Evidence Defined. Section
- 25 20(a) of the Federal Trade Commission Act (15 U.S.C.
- 26 57b-1(a)) is amended—

| 1 | (1) by redesignating paragraph (7) as para- |
|----|--|
| 2 | graph (8); and |
| 3 | (2) by inserting immediately after paragraph |
| 4 | (6) the following new paragraph: |
| 5 | "(7) The term 'physical evidence' means any |
| 6 | object or device.''. |
| 7 | (b) Issuance of Demand. Section 20(c)(1) of the |
| 8 | Federal Trade Commission Act (15 U.S.C. 57b-1(c)(1)) |
| 9 | is amended— |
| 10 | (1) by inserting "physical evidence or" imme- |
| 11 | diately after "any" the second time it appears; |
| 12 | (2) by inserting "to produce such physical evi- |
| 13 | dence for inspection," immediately before "to |
| 14 | produce''; |
| 15 | (3) by inserting "physical evidence," imme- |
| 16 | diately after "concerning"; and |
| 17 | (4) by inserting "evidence," immediately before |
| 18 | "material, answers,". |
| 19 | (c) Contents of Demand. Section 20(c)(3)) of |
| 20 | the Federal Trade Commission Act (15 U.S.C. 57b- |
| 21 | 1(c)(3) is amended— |
| 22 | (1) by inserting "physical evidence or" imme- |
| 23 | diately before "documentary material"; |
| 24 | (2) in subparagraph (A)— |

| 1 | (A) by inserting "physical evidence or" im- |
|----|--|
| 2 | mediately before "documentary"; and |
| 3 | (B) by inserting "evidence or" immediately |
| 4 | after "permit such"; |
| 5 | (3) in subparagraph (B), by inserting "evidence |
| 6 | or" immediately before "material"; and |
| 7 | (4) in subparagraph (C), by inserting "evidence |
| 8 | or" immediately before "material". |
| 9 | (d) Production of Evidence in Response to |
| 10 | DEMAND. Section 20(c)(10) of the Federal Trade Com- |
| 11 | mission Act (15 U.S.C. 57b-1(c)(10) is amended by in- |
| 12 | serting "physical evidence or" immediately before "docu- |
| 13 | mentary material" each place it appears. |
| 14 | FALSE ADVERTISEMENTS CONCERNING SERVICES |
| 15 | SEC. 8. Section 12(a) of the Federal Trade Commis- |
| 16 | sion Act (15 U.S.C. 52(a)) is amended by inserting "serv- |
| 17 | ices," immediately after "devices," each place it appears. |
| 18 | CLEARINGHOUSE |
| 19 | SEC. 9. The Commission shall establish a clearing- |
| 20 | house for inquiries made to Federal agencies concerning |
| 21 | telemarketing. The clearinghouse will provide information |
| 22 | (other than information which may not be disclosed under |
| 23 | section 522(b) of title 5, United States Code, or under |
| 24 | regulations prescribed by the Commission to implement |
| 25 | section 552(b) of title 5, United States Code) to anyone |
| 26 | making inquiries respecting persons engaged in |

| 1 | telemarketing or direct such inquiries to the appropriate |
|----|---|
| 2 | Federal or State agency. |
| 3 | FINANCIAL DATA |
| 4 | SEC. 10. Section 1109(a)(3) of the Right to Financial |
| 5 | Privacy Act of 1978 (12 U.S.C. 3409(a)(3)) is amended— |
| 6 | (1) by redesignating subparagraph (E) as sub- |
| 7 | paragraph (F); |
| 8 | (2) by striking "or" at the end of subparagraph |
| 9 | (D); and |
| 10 | (3) by inserting immediately after subpara- |
| 11 | graph (D) the following new subparagraph: |
| 12 | "(E) dissipation, removal, or destruction of |
| 13 | assets that are subject to forfeiture, seizure, re- |
| 14 | dress, or restitution under any law of the Unit- |
| 15 | ed States by reason of having been obtained in |
| 16 | violation of law; or". |
| 17 | CRIMINAL CONTEMPT AUTHORITY |
| 18 | SEC. 11. Section 16(a)(1) of the Federal Trade Com- |
| 19 | mission Act (15 U.S.C. 56(a)(1)) is amended— |
| 20 | (1) in subparagraph (A) by striking "civil" the |
| 21 | first place it appears and inserting in lieu thereof |
| 22 | "Federal court"; and |
| 23 | (2) by adding at the end the following: "The |
| 24 | Commission may bring a criminal contempt action |
| 25 | for violations of orders obtained in cases brought |
| 26 | under section 13(b) of this Act in the same manner |

- as civil penalty and other Federal court actions to
- which this subsection applies. Such cases may be ini-
- 3 tiated by the Commission on its own complaint, or
- 4 pursuant to its acceptance of an appointment by a
- 5 court to assist it in enforcing such orders pursuant
- 6 to Rule 42(b) of the Federal Rules of Criminal Pro-
- 7 cedure.".
- 8 ADMINISTRATION AND APPLICABILITY OF ACT
- 9 Sec. 12. (a) Enforcement.—Except as otherwise
- 10 provided in sections 4 and 5 of this Act, this Act shall
- 11 be enforced by the Commission under the Federal Trade
- 12 Commission Act (15 U.S.C. 41 et seq.).
- 13 (b) Applicability of FTCA.—The Commission
- 14 shall prevent any person from violating a rule, regulation,
- 15 or order of the Commission under this Act in the same
- 16 manner, by the same means, and with the same jurisdic-
- 17 tion, powers, and duties as though all applicable terms and
- 18 provisions of the Federal Trade Commission Act (15
- 19 U.S.C. 41 et seq.) were incorporated into and made a part
- 20 of this Act. Any person who violates such a rule, regula-
- 21 tion, or order shall be subject to the penalties and entitled
- 22 to the privileges and immunities provided in the Federal
- 23 Trade Commission Act in the same manner, by the same
- 24 means, and with the same jurisdiction, powers, and duties
- 25 as though all applicable terms and provisions of the Fed-

- 1 eral Trade Commission Act were incorporated into and
- 2 made a part of this Act.
- 3 (c) EXEMPTION. (1) No provision of this Act shall
- 4 apply to any person exempt from the jurisdiction of the
- 5 Commission under section 5(a)(2) of the Federal Trade
- 6 Commission Act (15 U.S.C. 45(a)(2)), and nothing in this
- 7 Act shall be construed to vest the Commission, or the at-
- 8 torney general of any State or any person, with jurisdic-
- 9 tion or authority over any person not otherwise subject
- 10 to the jurisdiction or authority of the Commission.
- 11 (2)(A) No provision of this Act shall apply—
- (i) to a broker, dealer, municipal securities
 dealer, government securities broker, government securities dealer, or investment company in connection
 with the offer, sale, or purchase of any security, or
 to an issuer in connection with the offer, sale, or
 purchase of any security which that issuer has issued, or to any investment adviser providing invest-

ment advice relating to any security; or

(ii) to the solicitation, acceptance, confirmation, or execution of orders for the entry into, purchase of, or sale of any contract, account, agreement, or transaction subject to the exclusive jurisdiction of the Commodity Futures Trading Commission under the Commodity Exchange Act (7 U.S.C. 1 et seq.)

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- by a person registered under the Commodity Exchange Act in order to engage in such activity, including as a futures commission merchant, introducing broker, commodity trading adviser, commodity pool operator, leverage transaction merchant, floor broker, or floor trader, or as a person associated with any such person.
- 8 (B) For purposes of subparagraph (A)(i)—
 - (1) the terms "broker", "dealer", "municipal securities dealer", "government securities broker", and "government securities dealer" have the meanings given them in section 3(a) (4), (5), (30), (43), and (44), respectively, of the Securities Exchange Act of 1934 (15 U.S.C. 78c(a) (4), (5), (30), (43), and (44));
 - (2) the term "investment adviser" has the meaning given it in section 202(a)(11) of the Investment Advisers Act of 1940 (15 U.S.C. 80b-2(a)(11));
 - (3) the term "investment company" has the meaning given it in section 3(a) of the Investment Company Act of 1940 (15 U.S.C. 80a-3(a));
 - (4) the term "issuer" has the meaning given it in section 2(4) of the Securities Act of 1933 (15 U.S.C. 77b(4)); and

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| 1 | (5) the term "security" has the meaning given |
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| 2 | to it in section 2(1) of the Securities Act of 1933 |
| 3 | (15 U.S.C. 77b(1)), section 3(a)(10) of the Securi- |
| 4 | ties Exchange Act of 1934 (15 U.S.C. 78c(a)(10)), |
| 5 | and section 2(a)(36) of the Investment Company Act |
| 6 | of 1940 (15 U.S.C. 80a-2(a)(36)). |
| 7 | LIFE CARE HOME STUDY |
| 8 | SEC. 13. (a) STUDY.—The Federal Trade Commis- |
| 9 | sion shall conduct a study of unfair or deceptive acts or |
| 10 | practices in the life care home industry, including acts or |
| 11 | practices engaged in by life care homes. Within twenty- |
| 12 | four months after the date of enactment of this Act, the |
| 13 | Commission shall report the findings and conclusions of |
| 14 | the study to Congress. The Commission shall indicate in |
| 15 | its report whether it intends to initiate a trade regulation |
| 16 | rulemaking under section 18 of the Federal Trade Com- |
| 17 | mission Act (15 U.S.C. 57a) respecting unfair or deceptive |
| 18 | acts or practices in the life care home industry and the |
| 19 | reasons for such determination. |
| 20 | (b) DEFINITIONS. For purposes of subsection (a), |
| 21 | the term— |
| 22 | (1) "life care home" includes the facility or fa- |
| 23 | cilities occupied, or planned to be occupied, by resi- |
| 24 | dents or prospective residents where a provider un- |
| 25 | dertakes to provide living accommodations and serv- |
| 26 | ices pursuant to a life care contract, regardless of |

| 1 | whether such facilities are operated on a profit or |
|----|--|
| 2 | nonprofit basis; and |
| 3 | (2) "life care contract" includes a contract be- |
| 4 | tween a resident and a provider to provide the resi- |
| 5 | dent, for the duration of such resident's life, living |
| 6 | accommodations and related services in a life care |
| 7 | home, including nursing care services, medical serv- |
| 8 | ices, and other health-related services, which is con- |
| 9 | ditioned upon the transfer of an entrance fee to the |
| 10 | provider and which may be further conditioned upon |
| 11 | the payment of periodic service fees. |
| 12 | SUNSET |
| 13 | SEC. 14. The provisions of section 3, 4, and 5 shall |
| 14 | cease to have force an effect on and after the date that |
| 15 | is five years following the date of enactment of this Act. |
| 16 | SHORT TITLE |
| 17 | Section 1. This Act may be cited as the |
| 18 | "Telemarketing and Consumer Fraud and Abuse Preven- |
| 19 | tion Act". |
| 20 | DEFINITIONS |
| 21 | Sec. 2. As used in this Act, the term— |
| 22 | (1) "attorney general" means the chief legal offi- |
| 23 | cer of a State; |
| 24 | (2) "Commission" means the Federal Trade |
| 25 | Commission; |

| 1 | (3) "State" means any State of the United |
|----|--|
| 2 | States, the District of Columbia, Puerto Rico, the |
| 3 | Northern Mariana Islands, and any territory or pos- |
| 4 | session of the United States; |
| 5 | (4) ''telemarketing'' means a plan, program, or |
| 6 | campaign which is conducted to induce purchases of |
| 7 | goods or services by significant use of one or more |
| 8 | telephones and which has involved interstate telephone |
| 9 | calls; the term does not include other use of a tele- |
| 10 | phone in connection with business or personal trans- |
| 11 | actions, nor does the term include the solicitation of |
| 12 | sales through the mailing of a catalog which— |
| 13 | (A) contains a written description or illus- |
| 14 | tration of the goods or services offered for sale; |
| 15 | (B) includes the business address of the sell- |
| 16 | er; |
| 17 | (C) includes multiple pages of written mate- |
| 18 | rial or illustrations; |
| 19 | (D) is issued not less frequently than once |
| 20 | a year; and |
| 21 | (E) is at least the third catalog satisfying |
| 22 | the requirements of subparagraphs (A) through |
| 23 | (D) that has been issued by the seller within the |
| 24 | last 5 years, |

where the seller does not place calls to customers but only receives calls initiated by customers in response to the catalog and during those calls takes orders only without further solicitation; and

(5) "credit card laundering" means—

(A) the act or practice by a person engaged in telemarketing (other than an act or practice permitted in a valid agreement with a member of a credit card system or the member's agent) of transferring to another person to be presented to a member of a credit card system or the member's agent, for payment, one or more evidences or records of transactions involving goods or services offered by telemarketing and paid for by credit card:

(B) the act or practice by a person acting on behalf of a person engaged in telemarketing (other than an act or practice permitted in a valid agreement with a member of a credit card system or the member's agent) of causing or arranging for a third person to present to a member of a credit card system or the member's agent, for payment, one or more evidences or records of transactions involving goods or serv-

| 1 | ices offered by telemarketing and paid for by |
|----|---|
| 2 | credit card; |
| 3 | (C) the act or practice by a person (other |
| 4 | than an act or practice permitted in a valid |
| 5 | agreement with a member of a credit card system |
| 6 | or the member's agent) of knowingly presenting |
| 7 | to a member of a credit card system or the mem- |
| 8 | ber's agent, for payment, one or more evidences |
| 9 | or records received from another person of trans- |
| 10 | actions involving goods or services offered by |
| 11 | telemarketing and paid for by credit card; or |
| 12 | (D) such other acts or practices defined in |
| 13 | the rules of the Commission as credit card laun- |
| 14 | dering. |
| 15 | TELEMARKETING RULES |
| 16 | Sec. 3. (a) Rules on Telemarketing Activities.— |
| 17 | The Commission shall prescribe rules regarding |
| 18 | telemarketing activities. In prescribing such rules, the Com- |
| 19 | mission shall consider the inclusion of— |
| 20 | (1) a requirement that goods or services offered |
| 21 | by telemarketing be shipped or provided within a |
| 22 | specified period and that if the goods or services are |
| 23 | not shipped or provided within such period a refund |
| 24 | be required; |

| 1 | (2) where practicable, authority for a person who |
|----|--|
| 2 | orders a good or service through telemarketing to can- |
| 3 | cel the order within a specified period; |
| 4 | (3) restrictions on the hours of the day when un- |
| 5 | solicited telephone calls can be made to consumers; |
| 6 | (4) a prohibition of telemarketing generated by |
| 7 | computers on equipment that does not permit the in- |
| 8 | dividual called to terminate the telephone call; and |
| 9 | (5) recordkeeping requirements. |
| 10 | (b) Prohibition of Fraudulent Telemarketing |
| 11 | ACTS OR PRACTICES.—The Commission also shall prescribe |
| 12 | rules prohibiting fraudulent telemarketing acts or practices |
| 13 | and shall include in such rules a definition of the term |
| 14 | "fraudulent telemarketing acts or practices", which may in- |
| 15 | clude activities of entities or individuals that assist or fa- |
| 16 | cilitate fraudulent telemarketing. Credit card laundering |
| 17 | shall be a fraudulent telemarketing act or practice. Such |
| 18 | rules shall also require that, in each telemarketing call, any |
| 19 | person engaged in telemarketing shall promptly and clearly |
| 20 | disclose to the prospective purchaser that the purpose of the |
| 21 | call is to sell goods or services and shall make such other |
| 22 | disclosures as the Commission deems appropriate, including |
| 23 | the nature and price of the goods and services. |
| 24 | (c) Deadline; Administrative Procedure.—The |
| 25 | Commission shall prescribe the rules under subsections (a) |

- 1 and (b) of this section within 180 days after the date of
- 2 enactment of this Act. Such rules shall be prescribed in ac-
- 3 cordance with section 553 of title 5, United States Code.
- 4 (d) Treatment of Rule Violations.—Any viola-
- 5 tion of any rule prescribed under subsection (a) or (b) of
- 6 this section shall be treated as a violation of a trade regula-
- 7 tion rule promulgated under section 18 of the Federal Trade
- 8 Commission Act (15 U.S.C. 57a) regarding unfair or decep-
- 9 tive acts or practices (subject to any remedy or penalty ap-
- 10 plicable to any violation thereof).
- 11 (e) Effect on State Law.—The rules promulgated
- 12 under this section shall not be construed as preempting
- 13 State law.
- 14 ACTIONS BY STATE ATTORNEYS GENERAL
- 15 Sec. 4. (a) Authority of States.—Whenever the at-
- 16 torney general of any State has reason to believe that the
- 17 interests of the residents of that State have been or are being
- 18 threatened or adversely affected because any person has en-
- 19 gaged or is engaging in a pattern or practice of
- 20 telemarketing which violates any rule, regulation, or order
- 21 of the Commission under this Act, the State may bring a
- 22 civil action on behalf of its residents to enjoin such
- 23 telemarketing, to enforce compliance with any rule, regula-
- 24 tion, or order of the Commission under this Act, to obtain
- 25 damages on behalf of their residents, or to obtain such fur-
- 26 ther and other relief as the court may deem appropriate.

- 1 (b) Court Jurisdiction.—The district courts of the
- 2 United States, the United States courts of any territory,
- 3 and the District Court of the United States for the District
- 4 of Columbia shall have exclusive jurisdiction over all civil
- 5 actions brought under this section to enforce any liability
- 6 or duty created by any rule, regulation, or order of the Com-
- 7 mission under this Act, or to obtain damages or other relief
- 8 with respect thereto. Upon proper application, such courts
- 9 shall also have jurisdiction to issue writs of mandamus, or
- 10 orders affording like relief, commanding the defendant to
- 11 comply with the provisions of any rule, regulation, or order
- 12 of the Commission under this Act, including the require-
- 13 ment that the defendant take such action as is necessary
- 14 to remove the danger of violation of any such rule, regula-
- 15 tion, or order. Upon a proper showing, a permanent or tem-
- 16 porary injunction or restraining order shall be granted
- 17 without bond.
- 18 (c) RIGHTS OF COMMISSION.—The State shall serve
- 19 prior written notice of any such civil action upon the Com-
- 20 mission and provide the Commission with a copy of its
- 21 complaint, except in any case where such prior notice is
- 22 not feasible, in which case the State shall serve such notice
- 23 immediately upon instituting such action. The Commission
- 24 shall have the right (1) to intervene in the action, (2) upon

- 1 so intervening, to be heard on all matters arising therein,
- 2 and (3) to file petitions for appeal.
- 3 (d) Venue; Service of Process.—Any civil action
- 4 brought under this section in a district court of the United
- 5 States may be brought in the district wherein the defendant
- 6 is found or is an inhabitant or transacts business or wher-
- 7 ever venue is proper under section 1391 of title 28, United
- 8 States Code, and process in such cases may be served in
- 9 any district in which the defendant is an inhabitant or
- 10 wherever the defendant may be found.
- 11 (e) Effect on State Powers of Attorneys Gen-
- 12 ERAL.—For purposes of bringing any civil action under
- 13 this section, nothing in this Act shall prevent the attorney
- 14 general from exercising the powers conferred on the attorney
- 15 general by the laws of such State to conduct investigations
- 16 or to administer oaths or affirmations or to compel the at-
- 17 tendance of witnesses or the production of documentary and
- 18 other evidence.
- 19 (f) Effect on Actions Under State Statute.—
- 20 Nothing contained in this section shall prohibit an author-
- 21 ized State official from proceeding in State court on the
- 22 basis of an alleged violation of any general civil or criminal
- 23 statute of such State.
- 24 (g) CIVIL ACTION BY COMMISSION.—Whenever the
- 25 Commission has instituted a civil action for violation of

any rule prescribed under this Act, no State may, during the pendency of such action instituted by the Commission, subsequently institute a civil action against any defendant 3 named in the Commission's complaint for violation of any rule as alleged in the Commission's complaint. 6 ACTIONS BROUGHT BY PRIVATE PERSONS 7 Sec. 5. (a) Definition.—As used in this section, the term "person adversely affected by telemarketing" means— 8 9 (1) any person who has incurred loss or damage 10 in connection with telemarketing and who actually 11 purchased goods or services through telemarketing, or 12 paid or is obligated to pay for goods or services pur-13 chased through telemarketing; 14 (2) any financial institution that has incurred 15 loss or damage in connection with telemarketing; or 16 (3) any member organization comprised of fi-17 nancial institution members, or any parent organization of such member organization, if one or more of 18 the financial institution members is eligible to bring 19 20 a civil action under this subsection. Such term does not include a governmental entity. 21 (b) Private Right of Action.—(1) Any person ad-22 versely affected by any pattern or practice of telemarketing 23 which violates any rule, regulation, or order of the Commis-

sion under this Act may, within 3 years after discovery of

the violation, bring a civil action against a person who has

- 1 engaged or is engaging in such pattern or practice of
- 2 telemarketing if the amount in controversy exceeds the sum
- 3 or value of \$50,000 in actual damages for each person ad-
- 4 versely affected by such telemarketing. Such an action may
- 5 be brought to enjoin such telemarketing, to enforce compli-
- 6 ance with any rule, regulation, or order of the Commission
- 7 under this Act, to obtain damages, or to obtain such further
- 8 and other relief as the court may deem appropriate.
- 9 (2) The district courts of the United States, the United
- 10 States courts of any territory, and the District Court of the
- 11 United States for the District of Columbia shall have exclu-
- 12 sive jurisdiction over all civil actions brought under this
- 13 section to enforce any liability or duty created by any rule,
- 14 regulation, or order of the Commission under this Act, or
- 15 to obtain damages or other relief with respect thereto. Upon
- 16 proper application, such courts shall also have jurisdiction
- 17 to issue writs of mandamus, or orders affording like relief,
- 18 commanding the defendant to comply with the provisions
- 19 of any rule, regulation, or order of the Commission under
- 20 this Act, including the requirement that the defendant take
- 21 such action as is necessary to remove the danger of violation
- 22 or of any such rule, regulation, or order. Upon a proper
- 23 showing, a permanent or temporary injunction or restrain-
- 24 ing order shall be granted without bond.

- 1 (3) The plaintiff shall serve prior written notice of the
- 2 action upon the Commission and provide the Commission
- 3 with a copy of its complaint, except in any case where such
- 4 prior notice is not feasible, in which case the person shall
- 5 serve such notice immediately upon instituting such action.
- 6 The Commission shall have the right (A) to intervene in
- 7 the action, (B) upon so intervening, to be heard on all mat-
- 8 ters arising therein, and (C) to file petitions for appeal.
- 9 (4) Whenever the Commission has instituted a civil ac-
- 10 tion for violation of any rule prescribed under this Act, no
- 11 person may, during the pendency of such action instituted
- 12 by the Commission, subsequently institute a civil action
- 13 against any defendant named in the Commission's com-
- 14 plaint for violation of any rule as alleged in the Commis-
- 15 sion's complaint.
- 16 (5) Any civil action brought under this section in a
- 17 district court of the United States may be brought in the
- 18 district wherein the defendant is found or is an inhabitant
- 19 or transacts business or wherever venue is proper under sec-
- 20 tion 1391 of title 28, United States Code, and process in
- 21 such cases may be served in any district in which the de-
- 22 fendant is an inhabitant or wherever the defendant may
- 23 be found.
- 24 (c) Award of Costs and Fees.—The court, in issu-
- 25 ing any final order in any action brought under subsection

- 1 (b), may award costs of suit and reasonable fees for attor-
- 2 neys and expert witnesses to the prevailing party.
- 3 (d) Rights Under Statute or Common Law.—
- 4 Nothing in this section shall restrict any right which any
- 5 person may have under any statute or common law.
- 6 VENUE
- 7 Sec. 6. Any suit brought against a person, partner-
- 8 ship, or corporation under section 13(b) of the Federal
- 9 Trade Commission Act (15 U.S.C. 53(b)) may be brought
- 10 where the defendant resides or transacts business, or wher-
- 11 ever venue is proper under section 1391 of title 28, United
- 12 States Code. In such a suit, if the court determines that
- 13 the interests of justice require that any other person, part-
- 14 nership, or corporation should be a party in such suit, the
- 15 court may cause such person, partnership, or corporation
- 16 to be summoned without regard to whether they reside or
- 17 transact business in the district in which the suit is
- 18 brought. In any suit under this section, process may be
- 19 served on any person, partnership, or corporation, wherever
- 20 they may be found.
- 21 SUBPOENA
- 22 Sec. 7. (a) Physical Evidence Defined.—Section
- 23 20(a) of the Federal Trade Commission Act (15 U.S.C. 57b-
- 24 1(a)) is amended—
- 25 (1) by redesignating paragraph (7) as para-
- 26 graph (8); and

| 1 | (2) by inserting immediately after paragraph (6) |
|----|---|
| 2 | the following new paragraph: |
| 3 | "(7) The term 'physical evidence' means any ob- |
| 4 | ject or device.''. |
| 5 | (b) Issuance of Demand.—Section 20(c)(1) of the |
| 6 | Federal Trade Commission Act (15 U.S.C. 57b-1(c)(1)) is |
| 7 | amended— |
| 8 | (1) by inserting "physical evidence or" imme- |
| 9 | diately after "any" the second time it appears; |
| 10 | (2) by inserting "to produce such physical evi- |
| 11 | dence for inspection,'' immediately before 'to |
| 12 | produce''; |
| 13 | (3) by inserting "physical evidence," imme- |
| 14 | diately after "concerning"; and |
| 15 | (4) by inserting "evidence," immediately before |
| 16 | "material, answers,". |
| 17 | (c) Contents of Demand.—Section 20(c)(3)) of the |
| 18 | Federal Trade Commission Act (15 U.S.C. 57b–1(c)(3)) is |
| 19 | amended— |
| 20 | (1) by inserting "physical evidence or" imme- |
| 21 | diately before "documentary material" the first time |
| 22 | it appears; |
| 23 | (2) in subparagraph (A)— |
| 24 | (A) by inserting "physical evidence or" im- |
| 25 | mediately before "documentary": and |

| 1 | (B) by inserting "evidence or" immediately |
|----|---|
| 2 | after "permit such"; |
| 3 | (3) in subparagraph (B), by inserting "evidence |
| 4 | or "immediately before "material"; and |
| 5 | (4) in subparagraph (C), by inserting "evidence |
| 6 | or'' immediately before ''material''. |
| 7 | (d) Production of Evidence in Response To De- |
| 8 | MAND.—Section 20(c)(10) of the Federal Trade Commission |
| 9 | Act (15 U.S.C. 57b–1(c)(10)) is amended by inserting |
| 10 | "physical evidence or" immediately before "documentary |
| 11 | material" each place it appears. |
| 12 | FALSE ADVERTISEMENTS CONCERNING SERVICES |
| 13 | Sec. 8. Section 12(a) of the Federal Trade Commis- |
| 14 | sion Act (15 U.S.C. 52(a)) is amended by inserting "serv- |
| 15 | ices," immediately after "devices," each place it appears. |
| 16 | CLEARINGHOUSE |
| 17 | SEC. 9. The Commission shall establish a clearinghouse |
| 18 | for inquiries made to Federal agencies concerning |
| 19 | telemarketing. The clearinghouse will provide information |
| 20 | (other than information which may not be disclosed under |
| 21 | section 552(b) of title 5, United States Code, or under regu- |
| 22 | lations prescribed by the Commission to implement section |
| 23 | 552(b) of title 5, United States Code) to anyone making |
| 24 | inquiries respecting persons engaged in telemarketing or di- |
| 25 | rect such inquiries to the appropriate Federal or State |
| 26 | agency. |

| 1 | FINANCIAL DATA |
|----|--|
| 2 | SEC. 10. Section 1109(a)(3) of the Right to Financial |
| 3 | Privacy Act of 1978 (12 U.S.C. 3409(a)(3)) is amended— |
| 4 | (1) by redesignating subparagraph (E) as sub- |
| 5 | paragraph (F); |
| 6 | (2) by striking "or" at the end of subparagraph |
| 7 | (D); and |
| 8 | (3) by inserting immediately after subparagraph |
| 9 | (D) the following new subparagraph: |
| 10 | "(E) dissipation, removal, or destruction of |
| 11 | assets that are subject to forfeiture, seizure, re- |
| 12 | dress, or restitution under any law of the United |
| 13 | States by reason of having been obtained in vio- |
| 14 | lation of law; or''. |
| 15 | CRIMINAL CONTEMPT AUTHORITY |
| 16 | SEC. 11. Section 16(a)(1) of the Federal Trade Com- |
| 17 | mission Act (15 U.S.C. 56(a)(1)) is amended— |
| 18 | (1) in subparagraph (A) by striking ''civil'' the |
| 19 | first place it appears and inserting in lieu thereof |
| 20 | "Federal court"; and |
| 21 | (2) by adding at the end the following: "The |
| 22 | Commission may bring a criminal contempt action |
| 23 | for violations of orders obtained in cases brought |
| 24 | under section 13(b) of this Act in the same manner |
| 25 | as civil penalty and other Federal court actions to |
| 26 | which this subsection applies. Such cases may be ini- |

- 1 tiated by the Commission on its own complaint, or
- 2 pursuant to its acceptance of an appointment by a
- 3 court to assist it in enforcing such orders pursu-
- 4 ant to Rule 42(b) of the Federal Rules of Criminal
- 5 Procedure.".
- 6 ADMINISTRATION AND APPLICABILITY OF ACT
- 7 Sec. 12. (a) Enforcement.—Except as otherwise
- 8 provided in sections 4 and 5 of this Act, this Act shall be
- 9 enforced by the Commission under the Federal Trade Com-
- 10 *mission Act (15 U.S.C. 41 et seq.).*
- 11 (b) Applicability of FTCA.—The Commission shall
- 12 prevent any person from violating a rule, regulation, or
- 13 order of the Commission under this Act in the same man-
- 14 ner, by the same means, and with the same jurisdiction,
- 15 powers, and duties as though all applicable terms and pro-
- 16 visions of the Federal Trade Commission Act (15 U.S.C.
- 17 41 et seq.) were incorporated into and made a part of this
- 18 Act. Any person who violates such a rule, regulation, or
- 19 order shall be subject to the penalties and entitled to the
- 20 privileges and immunities provided in the Federal Trade
- 21 Commission Act in the same manner, by the same means,
- 22 and with the same jurisdiction, powers, and duties as
- 23 though all applicable terms and provisions of the Federal
- 24 Trade Commission Act were incorporated into and made
- 25 a part of this Act.

- (c) Exemption.—(1) No provision of this Act shall 1 apply to any person exempt from the jurisdiction of the Commission under section 5(a)(2) of the Federal Trade 3 Commission Act (15 U.S.C. 45(a)(2)), and nothing in this Act shall be construed to vest the Commission, or the attorney general of any State or any person, with jurisdiction or authority over any person not otherwise subject to the jurisdiction or authority of the Commission. 9 (2) (A) No provision of this Act shall apply— 10 (i) to a broker, dealer, municipal securities deal-11 er, government securities broker, government securities 12 dealer, or investment company in connection with the offer, sale, or purchase of any security, or to an issuer 13 in connection with the offer, sale, or purchase of any 14 15 security which that issuer has issued, or to any in-16 vestment adviser providing investment advice relating 17 to any security; or 18 (ii) to the solicitation, acceptance, confirmation, 19 20
 - or execution of orders for the entry into, purchase of, or sale of any contract, account, agreement, or transaction subject to the exclusive jurisdiction of the Commodity Futures Trading Commission under the Commodity Exchange Act (7 U.S.C. 1 et seq.) by a person registered under the Commodity Exchange Act in order to engage in such activity, including as a fu-

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tures commission merchant, introducing broker, com-1 2 modity trading advisor, commodity pool operator, le-3 verage transaction merchant, floor broker, or floor trader, or as a person associated with any such 4 5 person. (B) For purposes of subparagraph (A)(i)— 6 (1) the terms "broker", "dealer", "municipal se-7 8 curities dealer", "government securities broker", and "government securities dealer" have the meanings 9 10 given them in section 3(a) (4), (5), (30), (43), and (44), respectively, of the Securities Exchange Act of 11 1934 (15 U.S.C. 78c(a) (4), (5), (30), (43), and (44)); 12 13 (2) the term "investment adviser" has the mean-14 ing given it in section 202(a)(11) of the Investment Advisers Act of 1940 (15 U.S.C. 80b-2(a)(11)); 15 (3) the term "investment company" has the 16 17 meaning given it in section 3(a) of the Investment Company Act of 1940 (15 U.S.C. 80a-3(a)); 18 19 (4) the term "issuer" has the meaning given it 20 in section 2(4) of the Securities Act of 1933 (15) 21 U.S.C. 77b(4)); and 22 (5) the term "security" has the meaning given to 23 it in section 2(1) of the Securities Act of 1933 (15) 24 U.S.C. 77b(1)), section 3(a)(10) of the Securities Ex-

change Act of 1934 (15 U.S.C. 78c(a)(10)), and sec-

| 1 | tion 2(a)(36) of the Investment Company Act of 1940 |
|----|---|
| 2 | (15 U.S.C. 80a–2(a)(36)). |
| 3 | LIFE CARE HOME STUDY |
| 4 | SEC. 13. (a) STUDY.—The Federal Trade Commission |
| 5 | shall conduct a study of unfair or deceptive acts or practices |
| 6 | in the life care home industry, including acts or practices |
| 7 | engaged in by life care homes. Within 24 months after the |
| 8 | date of enactment of this Act, the Commission shall report |
| 9 | the findings and conclusions of the study to Congress. The |
| 10 | Commission shall indicate in its report whether it intends |
| 11 | to initiate a trade regulation rulemaking under section 18 |
| 12 | of the Federal Trade Commission Act (15 U.S.C. 57a) re- |
| 13 | specting unfair or deceptive acts or practices in the life care |
| 14 | home industry and the reasons for such determination. |
| 15 | (b) Definitions.—For purposes of subsection (a), the |
| 16 | term— |
| 17 | (1) "life care home" includes the facility or fa- |
| 18 | cilities occupied, or planned to be occupied, by resi- |
| 19 | dents or prospective residents where a provider under- |
| 20 | takes to provide living accommodations and services |
| 21 | pursuant to a life care contract, regardless of whether |
| 22 | such facilities are operated on a profit or nonprofit |
| 23 | basis; and |
| 24 | (2) "life care contract" includes a contract be- |
| 25 | tween a resident and a provider to provide the resi- |
| 26 | dent, for the duration of such resident's life, living ac- |

- 1 commodations and related services in a life care
- 2 home, including nursing care services, medical serv-
- 3 ices, and other health-related services, which is condi-
- 4 tioned upon the transfer of an entrance fee to the pro-
- 5 vider and which may be further conditioned upon the
- 6 payment of periodic service fees.
- 7 SUNSET
- 8 Sec. 14. The provisions of sections 3, 4, and 5 shall
- 9 cease to have force and effect on and after the date that
- 10 is five years following the date of enactment of this Act.
 - S 568 RS——2
 - S 568 RS——3
 - S 568 RS——4
 - S 568 RS——5